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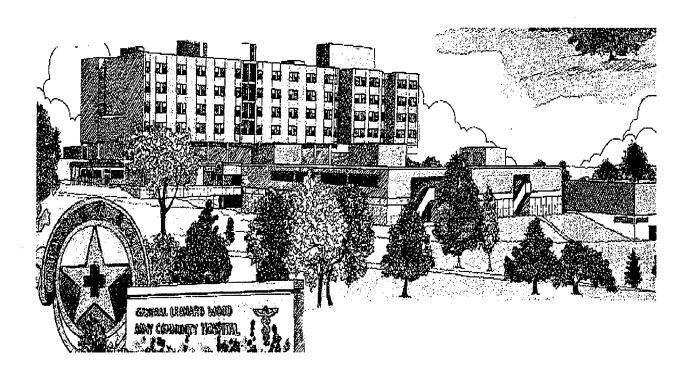
Fort Leonard Wood is expecting approximately 7,537 additional personnel as a result of the Base Realignment and Closure (BRAC) process. The increase is approximately 23% above the current population of 33,116 personnel. The Automated Staffing Assessment Model (ASAM) was used to forecast additional personnel requirements for General Leonard Wood Army Community Hospital (GLWACH) in response to the BRAC increase. A 23% increase was applied to the current Medical Expense and Performance Reporting System (MEPRS) workload levels within each hospital service and specialty. The results showed an increase in staffing requirements of eighty-three personnel (from 901 to 984), an increase of approximately 9.2%. Ten of the eighteen major functions within the hospital realized an increase. The largest percentage increase was realized in the Pathology Division (26%); the largest raw increase was realized in the Division of Primary Care and Community Medicine (28 personnel). Although the ASAM yielded useful information, additional data must be gathered before the validity of the ASAM as a forecasting tool can be assessed.

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Determining Personnel Staffing Levels for General Leonard Wood Army Community Hospital Using the Automated Staffing Assessment Model (ASAM)



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April 1999

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The many clinicians, administrators, and support staff who provided me with candid wisdom about the workload and staffing process, and it's ultimate impact on quality patient care.

Abstract

Fort Leonard Wood is expecting approximately 7,537 additional personnel as a result of the Base Realignment and Closure (BRAC) process. The increase is approximately 23% above the current population of 33,116 personnel. The Automated Staffing Assessment Model (ASAM) was used to forecast additional personnel requirements for General Leonard Wood Army Community Hospital (GLWACH) in response to the BRAC increase. A 23% increase was applied to the current Medical Expense and Performance Reporting System (MEPRS) workload levels within each hospital service and specialty.

The results showed an increase in staffing requirements of eighty-three personnel (from 901 to 984), an increase of approximately 9.2%. Ten of the eighteen major functions within the hospital realized an increase. The largest percentage increase was realized in the Pathology Division (26%); the largest raw increase was realized in the Division of Primary Care and Community Medicine (28 personnel).

Although the ASAM yielded useful information, additional data must be gathered before the validity of the ASAM as a forecasting tool can be assessed.

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Determining Personnel Staffing Levels for General Leonard Wood Army Community Hospital Using the Automated Staffing Assessment Model (ASAM)

INTRODUCTION

Conditions Which Prompted the Study

In accordance with Title 10, 138 United States Code (U.S.C.), the Secretary of Defense is required to provide a detailed manpower requirements report to Congress each fiscal year. Since 1953, Department of Defense Directives (DoDD) 1100.04 and 1100.2 have required each Service to determine and program minimum essential manpower requirements based upon workload. In addition, DoDD 6010.13 requires each Service to use the Medical Expense and Performance Reporting System (MEPRS) in capturing uniform health care cost management data such as workload (MEDCOM, 1997).

In accordance with the guidance mentioned above, General Leonard Wood Army

Community Hospital (GLWACH) is conducting a study to determine the optimal staffing levels
of its clinical and support personnel in preparation for an increased beneficiary (patient)
population. Fort Leonard Wood is scheduled to receive the U.S. Army Military Police School
and the U.S. Army Chemical School from Fort McClellan, Alabama as a result of the Base
Realignment and Closure (BRAC) process. The two schools will merge to create the Maneuver
Support Center (MANSCEN) at Fort Leonard Wood no later than 1 October 1999 (BRAC
Office, 1998).

The creation of the MANSCEN will bring with it large influxes of permanent party military, family member, civilian, and trainee / student personnel. Based upon estimates provided by the Fort Leonard Wood Directorate of Resource Management, the influxes will result in 7,537 additional personnel, as expressed in **Table I** below.

Table I

<u>BRAC Increases Per Population Group</u>

POPULATION GROUP	BRAC INCREASE
Permanent Party Military	1,263
Trainees / Students	2,881
Receptees	90
Reserves	63
Medical Hold / Transient	63
Subtotal Military Personne	4,360
DA Civilians / DoD Permanent Party	364
Other Civilians	303
Civilian Trainees	100
Subtotal Civilian Personnel	767
Family Members (On-Post)	759
Family Members (Off-Post)	1,651
Subtotal Family Members	2,410
Total Personnel	7,537

GLWACH currently serves an estimated patient population of 33,116 personnel.

Therefore, the total beneficiary population will increase to approximately 40,653 personnel by 1

October 1999 - an increase of approximately 23%.

Statement of the Problem

The challenge facing the Commander of GLWACH, is determining the number of additional hospital personnel required, by service and specialty, to treat an increased beneficiary population while maintaining the facility's mission, "To provide quality health care services in a coordinated, comprehensive and compassionate manner, while producing highly trained health care professionals ready to deploy to any contingency" (GLWACH, 1998).

Although forecasts for increased staffing requirements have been made, they have not been validated with a standardized assessment tool to justify increased Table of Distribution and Allowances (TDA) positions.

Literature Review

A review of the literature reveals three basic methods for determining staffing requirements. The first method is termed the "intuitive method", also referred to as professional judgement. This is a very traditional approach, allowing managers to tailor the numbers and mix of staff based upon skill, experience, and patient need. The main drawback is a lack of consistency across wards and clinics (Clay, 1987).

The second method is the "consultative method". Two widely-known tools used in nursing are the Telford Method (Telford, 1979) and the Brighton Method (Waite & Hirsch, 1986). These tools both involve an internal audit of patient throughput and dependency, yielding a workload value. As with the intuitive method, the Telford Method has been criticized for its subjective nature and inconsistencies across wards and clinics. The Brighton Method combines both objective and subjective data in an attempt to increase standardization (Arthur & James, 1994).

The final method is referred to as "top-down staffing norms". The method is relatively simple to employ because it is based upon minimum requirements established by professional organizations for given specialties. The results may take the form of nurse - bed ratios per shift per clinic. The result is increased standardization, however there is no accounting for many of the factors considered under the intuitive method, mainly staff skill, patient need, and local variation (Arthur & James, 1994).

Studies suggest that three factors are key in determining whether a facility or patient care unit has adequate staffing to ensure quality care. The first factor is the ratio of staff to patients.

The second factor is the staff skill mix, or the percentage of staff who are RNs. The third factor is patient acuity – a measurement of the seriousness of the conditions of a facility's / unit's patients and the associated intensity of nursing resources needed to care for them. Accounting for acuity in staffing is important because the same number of patients can require radically different amounts of care. Failure to account for acuity can often result in inadequate staffing levels. *EMPOWER!*, the California-based managed care patient advocate organization, continuously lobbies state government officials to ensure Health Maintenance Organizations (HMOs) maintain safe medical staffing levels (EMPOWER!, 1998). Also, the National Academy of Sciences Institute of Medicine's committee on the adequacy of nurse staffing in hospitals and nursing homes refused to endorse specific laws or regulations mandating nursing staff ratios because they do not take acuity into account (Institute of Medicine, 1996).

There are sound reasons for ensuring proper medical staffing. Inadequate staffing levels can be extremely hazardous to patient care and safety. A 1993 review of the literature on RNs' impact on patient outcomes revealed "substantial evidence linking RN levels and mix to mortality, length of stay, cost, and morbidity outcomes" (Prescott, 1993). This evidence was validated by a 1997 study which found a great potential for harm in mandating nurse staffing regulations (Buerhaus, 1997). A 1989 study found that higher levels of staff per patient and higher skill mix are associated with a reduced chance of mortality within the hospital (Hartz et al., 1989). A recent study by the American Nurses Association found that staffing ratios and skill mix are significantly related to increased incidence of pressure ulcers (bedsores), pneumonia, urinary tract infection incurred after admission to the hospital, as well as postoperative infections (Knauf et al., 1997).

Understaffing has also been blamed for many recent deficiencies at Columbia Sunrise - Columbia/HCA's largest hospital. Some of the more serious offenses were:

- Significantly increased nosocomial infection rates
- IV dressings not changed for a week or more
- Late feedings for stroke patients
- Delays in the delivery of medications
- Errors in the delivery of IV medications and fluids
- Infections and bedsores from failure to turn bedridden patients as required
- Inability to fill physicians' orders properly

The root cause of the above-mentioned problems was the removal of the acuity assessment forms from the patients' records and charts. Erroneously, managers staffed their units based upon the number of patients in beds, regardless of their respective acuity levels (Profiles of U.S. Hospitals, 1996).

What tools are available to ensure we have optimal staffing levels in our facilities? A review of the literature reveals two basic methods for determining staffing ratios. The first method is derived through benchmarking in which the ratio of providers to patients within health care organizations is averaged to achieve a base line. The second method is the static mathematical model in which spreadsheets are used to develop formulas comprising several variables that are crucial to the facility's staffing plan.

Benchmarking

Kongstvedt discusses benchmark staffing ratios in terms of closed health plans - group and staff model panel HMOs or large group practices with a high proportion of managed care business. Averages are provided to help organizations establish ratios, but he points out that numbers vary depending on the size of the health plan, the geographical location, and the proportion of Medicare enrollees. As a result, provider - patient ratios vary widely among HMOs. A large, mature closed panel plan, serving a predominately commercial population,

enrolls an average panel size of 1,250 patients per primary care manager (PCM). Larger plans tend to have larger panels in order to achieve economies of scale (Kongstvedt 1996). However, a study of California HMOs found a much more robust ratio of 555 patients per PCM (Hart, et al., 1997).

• Another HMO method for determining panel size uses a combination of benchmark data and actuarial data. A ratio of 2,000 patients per provider is uniformly used for family practice physicians with two exam rooms. Likewise, the enrollment numbers of 1,400 and 1,200 are used for pediatricians and internists respectively. However, "equivalency factors" which account for individuals' age, gender, and chronic illness are assigned to each enrollee. Thus, one patient might count as 1.3 patients, therefore yielding a panel of fewer than the standard 2000 members (Institute of Medicine, 1996).

For over forty years, the United States Army defined manpower requirements using various forms of staffing tools. These tools included such processes as manpower surveys, staffing standards, staffing guides, and the U.S. Army Medical Command's (MEDCOM) 1993 Benchmarking System. The MEDCOM Benchmarking System used available man-hour and workload data from MEPRS to develop benchmark times (times to accomplish a unit of work for each Medical Treatment Facility [MTF] work center) through correlation and regression analyses (MEDCOM, 1997).

The MEDCOM Benchmarking System was based on the "most efficient organization" concept. The most efficient organizations were those MTFs which yielded the most efficient staffing mix (plus or minus one standard deviation from the mean) within the given service or specialty. The average amount of provider time per visit was established as the benchmark for all MTFs. Some examples were the Family Practice Clinic with a benchmark time of 17.88 minutes per visit, or 415 visits per provider per month; and the Primary Care Clinic with a

benchmark time of 10.98 minutes per visit, or 709 visits per provider per month (Johnston, 1998).

To verify the accuracy of the benchmark data; MEDCOM conducted on-site manpower studies at each MTF from 1993 to 1996. The studies revealed that the benchmark values were good estimates, but were in need of refinement (Johnston, 1998). As a result of the many flaws noted in the Benchmarking System, the process was redesigned and renamed the Automated Staffing Assessment Model (ASAM) in February 1997. This static mathematical model was first tested at Brooke Army Medical Center in San Antonio, Texas before being applied to MTFs throughout the Army (MEDCOM, 1997).

Automated Staffing Assessment Model (ASAM)

ASAM is a static mathematical modeling tool used to define MTF manpower requirements in the capitated budget managed care environment. According to the Office of the Surgeon General (OTSG), ASAM is currently the only officially recognized Department of the Army (DA) staffing process used in medical TDA work centers. The goal of the ASAM is to provide MTF commanders with useful information that will aid the development of various staffing options within the facility's business plan (OTSG, 1998).

ASAM determines the minimum essential requirements in each medical specialty and service within the MTF using Medical Planning Factors (MPF) and historical workload data collected and validated from two sources: MEPRS and the specific MTF itself. MEPRS data is used in determining inpatient, outpatient, and ancillary services, while locally appraised MTF workload is used to determine support and special program requirements. MTF-specific data includes an initial on-site assessment to evaluate locally configured elements, site-specific missions, support and special program functions, and MTF reported workload and staffing data. Specific considerations would include such data as Professional Officer Filler System (PROFIS)

requirements and Basic Trainee support requirements. The model also assists in managing alternative sources of labor (e.g. contracts, direct hire, and borrowed military manpower) (OTSG, 1998).

Please refer to the Methods and Procedures section below for a detailed explanation of the various ASAM worksheets.

Purpose

The purpose of this project is to determine the number of additional hospital personnel required (if any), by service and specialty, to treat the projected increased beneficiary population.

The results of the ASAM projection will be submitted to the MEDCOM Manpower

Requirements Branch in order to justify increased positions for the FY00 TDA.

The variables to be used in forecasting additional requirements are specified below in the ASAM Worksheet Explanation of the Methods and Procedures section.

METHODS AND PROCEDURES

As stated in the conditions which prompted the study, the anticipated number of additional personnel assigned to Fort Leonard Wood is 7,537, an increase of approximately 23% above the current population level. Accordingly, the FY 98 MEPRS workload factors in each of the given activities, wards, or clinics will be increased by a uniform 23% for the purpose of forecasting.

Since the ASAM has never been utilized as a forecasting tool, it is important to discuss the concepts of validity and reliability. Cooper and Emory (1995) state the importance of validity and reliability in any measurement tool. They define validity as the extent to which a test or tool measures what it is intended to measure, and reliability as the accuracy and precision of the measurement procedure. Reliability is a necessary component of validity; therefore a tool must be both reliable and valid before it can meet validity constraints (p. 148-155). The extensive

three-year data collection effort by MEDCOM prior to fielding the ASAM, produced detailed, standardized formulas for determining proper staffing levels under various internal and external factors. For this reason, the ASAM is considered to be a reliable tool for determining MTF staffing levels. However, not until after the additional personnel have actually arrived on Fort Leonard Wood, and have used the hospital's services for a period of time may we begin to gather data on the validity of the ASAM as a forecasting tool.

ASAM Worksheet Explanation

The following explanation details the data / information represented on the ASAM worksheet. The GLWACH worksheets consist of twenty-two columns, which contain various data critical to the staffing level authorizations within the facility. Please refer to **Appendix A** for the completed worksheet for GLWACH. The specific column explanations are as follows:

Column (A): PARA

The TDA paragraph number of the function / position reflected in ASAM Column (C).

Column (B): MEPRS

The MEPRS account code for the function / paragraph number.

Column (C): FUNCTION

The affected MTF work center title.

Column (D): WKLD FACTOR

The abbreviated title for the MEPRS workload being assessed and / or Positional & Directed (P & D) Requirements. Positional & Directed Requirements are part of the "Open the Door" costs and are not earned based on workload. These positions are required because of the necessary foundational structure of the MTF, or are required by law. An example would be the MTF Commander, who is required regardless of the size or workload of the MTF.

Columns (E) & (F): REQ & AUTH

The baseline TDA Requirements and Authorizations. Positions used in the model after aligning the proper MEPRS code to TDA positions for the indicated function.

Column (G): WKLD

Represents the monthly average workload downloaded from the appropriate data source such as MEPRS or the Composite Health Care System (CHCS). This information is specific to the facility and may be based on data such as the number of clinic visits or prescriptions filled per month.

Column (H): MPF

The Medical Planning Factor(s). The MPF is the amount of time allotted to a provider to conduct a clinic visit. It is derived from the average amount of time for the visit plus the relative value of time for a patient visit, continuing education, ward rounds, as well as military and administrative functions. For example, an average face-to-face patient visit may take fifteen minutes, however the provider may only be able to conduct three visits per hour due to other administrative duties.

The factor is then applied to each clinic visit to determine the amount of providers needed. The MPFs are facility-specific based upon historical and actual time associated with reported manpower and workload.

Column (I): MPF PROV YIELD

The yield of providers earned, as determined by the formula:

Columns (G) x (H) / 145.0 hours (man-hour availability factor)

Column (J): ADD (BAQ / BBBA) & OTSG CONSLT

The additional requirements earned through MTF specific workload as generated within the unique work center. "BAQ" and "BBBA" are MEPRS codes representing Infectious Disease and Cardiovascular Thoracic Surgery respectively.

Column (K): PROV READI FTR ADD

The total number of provider personnel earned for readiness purposes, as determined by the

formula:

Total Monthly Hours of Readiness Training or Hours Deployed / 145.0 hours

Column (L): PROV REQ YIELD

The total provider requirements earned by effort, readiness, and MTF specific additive(s) as determined by the formula:

Columns
$$(I) + (J) + (K)$$

Column (M): PROV SPT RATIO

The ratio of support personnel earned per provider. This ratio only applies to "B accounts" (MEPRS outpatient clinic data) and is unique to each function, thus allowing flexibility in the amount of nurses, paraprofessionals, and administrative personnel.

Column (N): MPF SPT YIELD

The number of support staff earned based on workload, as determined by the formula:

OR

The number of support staff earned based on number of providers earned, as determined by the formula:

Columns (L) x (M)

The formula used is dependent upon MEDCOM guidance, which directs how each activity will determine its support staff requirements.

Column (O): SPT READI FTR ADD

The total number of support personnel earned for readiness.

Column (P): DECENT APPT CLK ADD

The total number of appointment clerks needed, as determined by the formula:

Column (Q): SPT REQS YIELD

The total number of support personnel earned by workload and readiness, as determined by

the formula:

Columns (N) + (O)

Column (R): ASAM REQS YIELD

The total requirements earned including providers, support, and readiness personnel, as determined by the formula:

Columns
$$(L) + (P)$$

Column (S): OUTSIDE MODEL LOCAL ADDITIVE

The numbers of requirements that exceed the model workload yield. This amount is assessed through a local MTF appraisal.

Column (T): NOTE CODE

The "alpha" or numeric code identifying the local condition affecting the specific work center. The code is then expressed as a footnote at the bottom of the worksheet printout.

Column (U): TOTAL MODEL REQ'S

The aggregate yield of provider, support, and readiness personnel, as determined by the formula:

Columns
$$(Q) + (R) + (S)$$

The resulting number becomes the documented figure on the TDA.

Column (V): REQ'S DELTA

The delta between the documented baseline TDA requirements and the total model requirements earned, as determined by the formula:

Columns
$$(U) - (E)$$

A minus (-) represents a loss in requirements, while a plus (+) represents a valid need. A need may be met by shifting requirements from other work centers where a loss has occurred.

Recommended FTR Breakout

Upon completion of the ASAM worksheet, the model generates a recommended "Full

Time Requirement" breakout by category (i.e. providers, nurses, paraprofessionals, and clinical support personnel) for all clinical activities within the hospital. It is important to note that the breakout is simply a recommended structure - it is not a mandatory staffing directive. Please refer to **Appendix B** for the recommended breakout for the GLWACH clinical activities. The specific column explanations are as follows:

Column (A): PARA

The TDA paragraph number of the function / position reflected in ASAM Column (C).

Column (B): MEPRS

The MEPRS account code for the function / paragraph number.

Column (C): FUNCTION

The affected MTF work center title.

Column (D): PROV (CAT 1)

The number of providers (Category 1 staff) required, as determined by the formula:

Column (L) from previous worksheet * CAT 1 %

Column (E): DIRECT CARE PROV (CAT 2)

The number of direct care providers (Category 2 staff) required, as determined by the formula:

Column (L) from previous worksheet * CAT 2%

Column (F): NURSE

The number of nurses (Category 3 staff) required, as determined by the formula:

Column (P) from previous worksheet * CAT 3%

Column (G): DIRECT CARE P/PROF

The number of direct care paraprofessionals (Category 4 staff) required, as determined by

19

the formula:

Column (P) from previous worksheet * CAT 4%

Column (H): CLINIC / ADMIN SUPPORT

The number of clinical support, admin support, and logistic personnel (Category 5 staff) required, as determined by the formula:

Column (P) from previous worksheet * CAT 5%

Column (I): TOTAL EARNED PROV

The total number of providers earned, as determined by the formula:

Columns
$$(D) + (E)$$

Column (J): TOTAL EARNED SPT

The total number of support personnel earned, as determined by the formula:

Columns
$$(F) + (G) + (H)$$

Column (K): TOTAL EARNED FTR'S

The total number of full-time requirements earned, as determined by the formula:

Columns
$$(I) + (J)$$

Requirements Summary

The ASAM also generates a summary sheet which combines each department's / division's data into an aggregate total. This sheet allows the MTF Commander to understand the total impact of the personnel changes to the facility. Please refer to Appendix C for the GLWACH summary sheet. The specific column explanations are as follows:

Column (A): MODEL PART / PAGE

The specific part / page where the data from a function may be found.

Column (B): FUNCTION

The specific department, division, or activity within the facility.

Columns (C) & (D): REQ & AUTH

The baseline TDA Requirements and Authorizations; positions used in the model after aligning the proper MEPRS code to TDA positions for the indicated function.

Column (E): READINESS REQ'S ADDITIVE

The total number of provider personnel earned for readiness purposes.

Column (F): ASAM REQ'S YIELD

The total requirements earned including providers, support, and readiness personnel.

Column (G): OUTSIDE MODEL ADDITIVE

The numbers of requirements that exceed the model workload yield.

Column (H): TOTAL MODEL REQ'S

The aggregate yield of provider, support, and readiness personnel. The resulting number becomes the documented figure on the TDA.

Column (I): REQ'S DELTA

The delta between the documented baseline TDA requirements and the total model requirements earned. A minus (-) represents a loss in requirements, while a plus (+) represents a valid need.

RESULTS

Increasing the MEPRS workload factors within each hospital function by 23%, yielded staffing increases as expressed in **Table II** below:

Table II

<u>ASAM Staffing Increases Per Hospital Function</u>

FUNCTION	PRE-BRAC STAFFING	POST-BRAC STAFFING	INCREASE (RAW)	INCREASE (%)
Command & Special Staff Section	30	27	-3	-10.0
Surgery Division	73	83	10	13.7
Anesthesiology & Op Services	30	34	4	13.3
Primary Care & Community Med	191	219	28	14.7
Nursing Operations Division	96	109	13	13.5
PERTS	9	10	1	11.1
Behavior Medicine Division	39	46	7	17.9
Radiology Division	37	38	1	2.7
Pathology Division	43	54	11	25.6
Pharmacy Division	32	37	5	15.6
Logistics Division	117	117	0	-
Patient Administration Division	61	61	0	-
Human Resource Division	16	16	0	-
Nutrition Care Division	45	51	6	13.3
Resource Management Division	14	14	0	-
Automation Management Division	17	17	0	-
Managed Care Division	19	19	0	-
Preventive Medicine Division	32	32	0	-
Total Personnel	901	984		
Total Additional Personnel			83	9.2%

As shown, the net personnel increase for GLWACH is eighty-three, or approximately a

9.2% increase from the pre-BRAC staffing level of 901 personnel. Of the eighteen major functions within the hospital, ten experienced increased requirements. The largest percentage increase is the Pathology Division (25.6%); the largest raw increase is the Division of Primary Care and Community Medicine (28 personnel). Only the Command and Special Staff Section experienced decreased requirements due to the elimination of three positions.

DISCUSSION

It is important to note that the MEPRS workload factors are but one of many variables considered within the model, as evidenced by the fact that the 23% workload increase did not increase service or specialty requirements within the hospital by the same amount. For example, the constraints of the model may consider that an Internal Medicine Practitioner (from the Division of Primary Care and Community Medicine) can treat thirty patients per day. If our Internal Medicine Practitioners are currently treating only twenty patients per day, then the 23% workload increase will raise the number to only twenty-four patients per day, which is not enough to warrant additional requirements.

The assumption of this project is that the increased patient utilization of each activity will not differ significantly from the increased number of beneficiaries who are covered by the activity. However, there are several factors which could alter the forecasted workload increase for a particular clinic or service. Two examples are TRICARE enrollment and health care demand.

TRICARE Enrollment

A policy memorandum from Dr. Stephen Joseph, Acting Assistant Secretary of Defense for Health Affairs, outlined the "TRICARE Prime" doctrine in accordance with Title 10, 138 U.S.C. The doctrine states first priority of care goes to active-duty members, second priority

goes to other TRICARE Prime enrollees, and last priority goes to non-TRICARE Prime patients (Joseph, 1996). Some of the new Fort Leonard Wood personnel who are eligible to enroll in TRICARE Prime may not choose to do so. Therefore, they will only be treated at GLWACH on a space-available basis. Conversely, personnel who are currently not in TRICARE Prime may choose to enroll in the program, thereby increasing the GLWACH enrolled population.

Personnel who do enroll in "TRICARE Prime" may choose either a family practice option or a multi-specialty option. Those choosing the family practice option will have all their family's primary care needs met by a family practice PCM. Those choosing the multi-specialty option will have their family's primary care needs met by an internal medicine PCM, and their pediatric and OB/GYN needs will be met by the respective specialists. Currently, of the 19,600 enrolled beneficiaries, 10,450 (or 53.3%) are covered by Family Practice, while 9,150 (or 46.7%) are covered by multi-specialty services (DPCCM, 1999). It is possible that a disproportionately large percentage of the new personnel will desire either option. A large percentage of Family Practice enrollees could result in a significant workload increase in the Family Practice Clinic, with only a marginal workload increase in the Internal Medicine, OB/GYN, and Pediatric Clinics. A large percentage of multi-specialty enrollees could have the opposite effect.

Health Care Demand

It is very difficult to predict the future health care demands of a large population, especially a population that has not yet arrived. For this reason, the assumption must be made that the demand will not be significantly different than that of the current assigned population. However, factors such as fitness level, health status, work environment, stress level, illness acuity, and propensity to seek medical care are traits which are unique to each beneficiary, and could either raise or lower demand.

Health promotion and disease prevention efforts are crucial in reducing demand for health

care services. Initiatives in our Health Promotions Center and Clinic may increase the health status of the population, thereby decreasing demand for primary and specialty services.

GLWACH will also institute a Telephone Nurse Triage (TNT) "help-line" to provide phone consults for patients requesting a same-day appointment with their PCM. Preliminary estimates show a possible avoidance of 9,000 emergency room visits and 8,187 clinic visits per year (DCCS, 1999).

CONCLUSION & RECOMMENDATIONS

The Automated Staffing Assessment Model yielded useful information to the leadership of General Leonard Wood Army Community Hospital. The main utility of this project is determining the appropriate staffing levels to ensure the GLWACH staff is prepared for the additional patient population and subsequent workload increase. The additional personnel requirements determined by the ASAM were submitted to MEDCOM in January of 1999 to obtain required positions on the FY00 TDA. If the positions are approved, I recommend the GLWACH Governing Board authorize the recruitment of additional personnel no later than May of 1999 - six months before the effective date of the TDA.

As stated previously, not until after the additional population arrives at Fort Leonard Wood may we truly assess the validity of the ASAM as a forecasting tool. At that time, we will adjust our staffing levels to meet the health care needs of our beneficiaries.

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APPENDIX A

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DPCC&CM READINESS
INTERNAL MEDICINE - PROVIDER
FAMILY PRACTICE - PROVIDER
NOTE CODE DEFINED:
CONTRACT CARDIOLOGIST
MINIMUM REQMT 24 HRJ DY WEEK
CONTRACT ER
MINIMUM REQMT 2 VEHICLES
PAD RQMT
MINIMUM STAFFING

YRLY FTR 112 0.064 ER 1232 0.708 TOTAL
 YRLY
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 504
 0.290
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 392
 0.225
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TDA RIMKS

2/8/99

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YRLY FTR 1350 0.776 NOTE CODE DEFINED:
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TDA RMKS

NURSING READINESS

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PART:		A	3		760-LN01-06		760/LN02-05 EBF PERTS	_N06A-08			760A/LN01-02 EBF MEDICAL LIBRARY			
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YRLY FTR 0.000 PERTS READINESS

NOTE CODE DEFINED:

TDA RMKS

19-1

2/8/99

BEDDED FACILITY
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INT MODE
ASSESSME
STAFFING
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ASAM REQ'S OUTSIDE	Sombined Combined LOCAL NOTE REQ'S (M40) 1 1-401 ADD CODE RE-ST	(8)		2 0.000 2		0 0000	0.000 0		0000		15 000 16	2 0000 2		6 990 0 6		7 0000 7			2 . 000 1			4 2 000 2 6	
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BEHAVIOR MEDICINE DIVISION FT LEONARD WOOD MEDDAC	MEPR FUNCTION	(B) (C)		EBD CHIEF, BEHAVIOR MEI	100	DOB EEG	DDC EMG	14.0	BAK NEUROLOGY SERVICE	5	BFA PSYCHIATRY SERVICE	BFB CLINICAL PSYCHOLOGY SERVICE	\$2.5	BFD C,COMMUNITY MENTA	200	BFE SOCIAL WORK SERVICES	BFEA WLF 1: CLINIC VISITS	WLF 2: AVG # OF MO COLLATERALS	BFEB FAMILY ADVOCACY PROGRAM	BFEA WLF 1: CLINIC VISITS	WLF 2: AVG # OF MO COLLATERALS	BFF SUBSTANCE ABUSE CLINIC	
FTLE	PARA	(A) (I		745473 E		56247.01 DI	D		3530,01 BJ	Š	154/1 NOT-08 B	554.N51.42 BI		255/LN01-06 B					. BI	18		3584 NO1-04 B	

 READINESS
 YRLY
 FTR

 C. BMD READINESS
 40
 0.023

 C. CMHS READINESS
 40
 0.023

TDA RMKS NOTE (

NOTE CODE DEFINED:
CONTRACT RGMT
INCLUDES 1 SPT REQ & 1 REQ FOR ADAPCP - ST LOUIS

PART: RA	9 RADIOLOGY DIVISION FT LEONARD WOOD MEDDAC	ON DDAG	WLKD	0298		- 4	# PERSON	TOTAL HOURS	. ш	WL		4 (A)	SAM REQ	NODEL TOCAL	TON	TOTAL MODEL RFO'S	a Su Su Su Su Su Su Su Su Su Su Su Su Su
≥ `	MEPR (R)	FUNCTION	FACTOR	REQ	AUTH	WLKD	REQUIRE	E (H*146)	HPF.	(0.7)//45		ADD (III	F	ADD	CODE	(N+M)	DELTA
4.83				(-)			(E)		2	2500	16.546	20250	(m)	(N)	(2)	(r)	(T)
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601/LN01-03 熱	CHIEF, DEP	CHIEF, DEPARTMENT OF RADIOLOGY		4	4										10000		
215/LN13	DIAGNOSTI	DIAGNOSTIC RADIOLOGY CMTC		2	2												
603A, LN01-03	CT SCAN SECTION	ECTION		4	4												
603B/LN01	ULTRA SOUND	QNI		1													
603C, LN01-16	DIAGNOSTI	DIAGNOSTIC RADIOLOGY SECTION		22	21												
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605/LN01-04	DIA NUCLEAR A		WGTD PR	4	3	938	1	145	0.405	5	9	000	3	000.0		~	The state of the s
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RADIOLOGY READINESS

YRLY FTR 0 0.000

TDA RMKS

NOTE CODE DEFINED:

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TOTAL MODEL	REQ'S (M+N)	E		37								8			2	4	\$
	NOTE	9															
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	MPF	3		0.171								0,180			0.439	0.091	
TOTAL	REQUIRE (H*145)	€		4350								870				435	
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SY DIVISI WOOD MED				CLINICAL PATHOLOGY	IIEF, PA'	-INICAL	CHEMISTRY SECTION	HEMATOLOGY SECTION	MICROBIOLOGY SECTION	PATHOLOGY CMTC	IIEF, PA	MATOMIC	ANATON	CYTOLOGY SECTION	BLOOD BANK SECTION	oo aoo.	
10 PATHOLOGY DIVISION FT LEONARD WOOD MEDDAC	MEPR	(B		DBA CL	to the	ບ 📜	J	I	W	ď	7	DBB ANATOMICAL PATHOLOGY	C, ANATOMICAL PATHOLOGY SECTION	(C)	DBC BL	FAF BL	
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PART:	PARA	€			621-LN01-05	624A/LN01-08	624B/LN01-04	624C/LN01-04	624E/LN01-04	215/LN12	625/LN01		623/LN01-04	623A/LN01-02	624H:LN01-03	624J/LN01-03	
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PHARMACY READINESS

YRLY FTR NESS 80 0.046

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TDA RMKS

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HRD READINESS HOSPITAL CO READINESS

YRLY FTR 40 0.023

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TDA RMKS NOTE

MOTE: Worksheat utilized for RMD and IMD. Enter data below.

MITE Assigned Personnel Worksheet.

Milliary Assigned (Stf. Resid., Stv., AF&Navy):

Civilians Assigned (Time Sheets):

Contract

Red Cross Volunteers:

Civilian Students:

BMAMReserves:

Summer Students (times .25):

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		NOTE CODE DEFINED:	(1) CONTRACT NETWORK SPECIALIST	(2) CONTRACT CHCS/1 ASSIGNED CHCS FACL
		MKS		
		TDA RMKS	-	2

NOTE: Worksheet utilized for RMD and IMD, Enter data in RMD.	in RMD.
MTF Assigned Personnel Worksheet:	824
Military Assigned (Stf. Resid, Std. AF&Navy):	384
Civilians Assigned (Time Sheets):	440
Contract:	•
Red Cross Volunteers:	٥
Civilian Students:	0
BMM/Reserves:	0
Summer Students (times .25):	0
TOTAL FTES:	824

TOTAL Combined OUTSIDE TOTAL Combined OUTSIDE TOTAL Combined OUTSIDE TOTAL	4.000 0.000 19 0.000 19 0
TOTAL Combined OUTSIDE OUTSIDE Combined OUTSIDE Combined OUTSIDE Combined OUTSIDE OUTSID	0.000 19 0.000
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## HOURS ## HOURS ## HOURS FEQ	4.
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18 IANAG T LEONA MEPR (B) ELA ELA ELA ELA ELA	
PART: PARA (A) 440:LN01 443:LN01-02 443:LN01-03 445:LN01-03	
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MANAGED CARE READINESS - NA

YRLY FTR 0 0.000

NOTE CODE DEFINED: EFFECTIVE 1 OCT FY 98 MGT CARE AND RM WILL

TDA RMKS

MERGE. HEALTH ADVISOR MOVED TO CSD TENTATIVE CONTRACT

FACILITY
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(ASAM)
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AUTOR

REQ'S DELTA	(0)	c	0		0	0		က္					0			7			7		-1
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60	3				4.531	810 #####			0.110					0.551			0.250			0.551	
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0298 REQ	(E)	3	2		9	9		10					1			7			4		39
WKLD FACTOR	(a)	SITIONAL	SITIONAL		VISITIS	VISITIS		SITIONAL					POSITIONAL		A Property	POSITIONAL					
		P			PT			Pos					POS	CLASS		Pos					
		CHIEF, PREVENTIVE MEDICINE SERVICE			Section 1997			NO		SNO				EDUC		z				兴	
		CINE SI			SING	TER		ENVIRONMENTAL HEALTH SECTION		WLF 2: # OF EH EDUCATION ACTIONS	S		щ	OC AND		OCCUPATIONAL MEDICAL SECTION	WLF 1: AVG # OF PATIENT VISITS		NOIT	WLF 1: AVG # OF SAMPLE\SERVICE	
VISION	(2)	E MEDI			COMMUNITY HEALTH NURSING	HEAL IH PROMOTION CENTER	4	±ALΤ⊦	WLF 1: # OF INSPECTIONS	UCATIC	WLF 3: AVG # OF ANALYSIS		EPIDEMIOLOGY & DESEASE	LIN PR		EDICAL	ATIENT		INDUSTRIAL HYGIENE SECTION	AMPLE	TOTALS
la l		VENTIV)FC		/ HEAL	OMO		NTAL	INSPE	EH ED	#OFA		3GY & I	# OF C		NAL M	#OFP		HYGE	#OFS	
PREVENTIVE MEDICINE DIVISION FT LEONARD WOOD MEDDAC MEPR FUNCTION		F, PRE	RAD PROT OFC		MONIT	IH PR		RONME	1: # OF	2: # OF	3: AVG		EMIOL	1: AVG	电影	UPATIC	1: AVG		STRIAL	1: AVG	
ENTIVE		3		325					WLF	WLF	™LF	16.4	딞	WLF			WLF.	6.3		WLF	
19 PREVE FT LEON	9	FBB	FBD		HH	188	W. 3.	FBE					FBF	WLF 1: AVG # OF CLIN PROC AND EDUC CLA		BHC			FBC		
PART:	(x)	911-LN01-3	N01-02		STATEMENT OF	912A.LN01-04		51-07				17.5	_		13.77	915/LN01-05			401-03		
A A A	2	911 L	911B:LN01-02		17/716	SICAL		913/01-07					914/LN01		THE REAL PROPERTY.	915/Lh			916/LN01-03		
	-		 			 												1			

PREVENTIVE MEDICINE READINESS

YRLY FTR 0.000

NOTE CODE DEFINED: HEARING CONSERVATION CONDUCTED IN SURGERY DIVISION.

TDA RMKS

APPENDIX B

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FACILI
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TAFFING ASSESSMENT MODEL (ASAM)
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	CLINIC/ ADMIN	(F*%)	0.000	0.330		0.720		3,240	1.560	0.140		0000	1.440		20.7		3		0.340	1.200	0.600	0.340		9	2.100		22.870
		(CAT 5)	1.00	0.33		0.36		0.36	0.39	0.07		0.21	0.36	2	0		30.1		0.17	090	0.60	0.17	5		0.30		
Ř	CARE	5 (8) (8)	0.000	2.010		1.280		5.760	2.440	1.860		0000	2.560	0000	2000		000		1.660	0.800	0.400	1.660		3	4.270		24.700
RECOMMENDED FTR BREAKOUT BY CATEGORY		% (CAT 4)	00.00	0.67		0.64		0.64	0.61	0 93		0.79	0.64	000	00.0		000				0.40	0.83	000		0.61		
OUT BY ((P*%)	0.000	0.000		0.000		0000	000	0000		0000	0000	0000	3		30.5		0.000	0.000	0000	0000			0.630		0.630
BREAK		(CAT 3)	00.00	00.00		0.00	12.4 V.L.	0.00	0.00	0.00		00.00	0.00	000	0.0		00.0			-	0.00	00.0			60.0		
DED FTR	CARE		0.000	0.500	ŧ	1.000		5.000	1.080								ł	I		0000		0.070			1.200		8.920
OMMENE	8	<u> </u>	00.0	0 0.25	ŀ	1.00		1.00	0 0.27								ļ	ŀ	8 C	1.00		20.0 0			0.30		0
RECO	NG a		3.000	5 1. 500		0000		0000	3 2.920		14. K							ŀ		,	000 0	3 0.930	1000		2.800		13.080
	*	(CAT 1)	Y 1 00	0.75		00:00		0.00	0.73										0.93	0.00	00'0	0.93	100		0.70		
3 SURGERY DIVISION	FT LEONARD WOOD MEDDAC	FUNCTION (C)	EBD CHIEF, DEPARTMENT OF SURGERY	GENERAL SURGERY CLINIC		BBD OPTHALMOLOGY		OPTOMETRY	ORTHOPAEDIC CLINIC	CAST CLINIC		ORTHOTIC APPLIANCE LAB	BEF PODIATRY CLINIC	OCCUPATIONAL THEBABY CLINIC		DUVELCAL THEBABY CLIMIC	THISICAL HIERALI CLING		OTOLARYNGOLOGY CLINIC	BHD AUDIOLOGY CLINIC	BHDN HEARING CONSERVATION	UROLOGY CLINIC	CHIEF ORIGYN SERVICE		GYNECOLOGY CLINIC	OBSTETRICS CLINIC	TOTALS
3 SURGE	FT LEONA	MEPR (B)		BBA				BHC	BEA	BEB		BEE (AIR AIR		V I a			88F		BHDN	881	BCC	11.64	BCB) DOB	
PART:		PARA (A)	301/LN01-03	304/LN01-08		306/LN01-05		307/LN01-08	308/LN01-09	308A/LN01-03		3084/LN01	308F/LN01-05	309/I NO1-03	20-10-10-00	310// NO1 011	0101010		311/LN01-04	311A/LN01-03		313/LN01-04	514/I NO1		514/LN02-10	514	

	Ā	S (E										
	TOTAL	EARNED FTR'S (AI)		က	∞		2		23			56
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CLINIC/	ADMIN SUPPORT	O.R.S. (K*%) (AH)		8			0.750		0.460			5
o	ุ ช	***					_					
		% (CAT 4)					0.15		0.02			
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	OCP	O.R.S. (K**) (AG)		.460			3,750		12.650			6.860
		1.6							_			
λ		% (CAT 4)					0.75		0.55			
S		<u> </u>					o.		Ö			
ATE		ш					0		0			06
\ \		(K*%)					0,500		9.890		21.5	36.0
T B		7 111							Ŭ,			
0		% (CAT 3)					0.10		0.43			
EAK		<u> 5</u>					0		o.			
RECOMMENDED FTR BREAKOUT BY CATEGORY	^						0		0			6
TR	Š	O.R.S. (K*%) (AE)			ထ		0.000		0.000			6/1
DF					E C)		<u> </u>			
JOE		% (CAT 2)					00.0		0.00			
MEN		õ					0		Ö			
ΣO	>			0			0		O			0
Ē	PRO	O.R.S. (A7%)		96.			0.000		0.000			1.9
LE.		<u> </u>					113		G .*			
		% (CAT 1)					0.00		00.0			
		ຸ ບ					0		0			
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	<u>M</u> E	l _			ဗ		ڪا		JRS			
	₹¥	FUNCTION (AC)			S		띩		N			OTALS
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	k O	<u> </u>		g	A A		္ပါ		3 R(
	3Y AEDI			ES	ES		A)		INC			
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	ANESTHESIOLOGY & OPERATIVE SVCS FT LEONARD WOOD MEDDAC			DFA ANESTHESIOLOGY	DFA ANESTHESIA NURSING SERVICE		CSS (DEA) / CMS (DEB)		OPERATING ROOM NURSING SEI			
Н	HE			⋖	⋖							
4	ESI EON	MEPR (AB)		Α	ĔΑ		DE		DFB			
	AN	5 3				504.7	ᄓ					
		-			302A/LN02-03		465B/LN01-03		12			
3 T:		82		0	2		힑		5			
PART:		PARA (AA)		302/LN01	₹				465/LN01-12	割		
-				က်	302		465		46			
			ec 436			e a consta		- 2914		angel f	4.1723	2.7

PROVIDER REQS MAY BE CHANGED TO SUPPORT REQS (1 FOR 1), BUT NOT VICE VERSA.

Columbia Columbia	PART: 6 PRIMARY CARE & COMMUNITY MEDICINE		RECOM	MENDED	RECOMMENDED FTR BREAKOUT BY CATEGORY	AKOUT	3Y CATEC	SORY						
BAN ELENCY CLONG CHIEF PROPERTY CHAT C	IT LECUNARU WOOD MEDDAC	· T	Ĉ	à	CARE	•			CARE	;	CLINIC/ ADMIN		TOTAL	TOTAL
EBP CHIEF FOCAMINATION	· MEPR	(CAT 1)	£ 3		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	(CAT 3)	(P*%)		(P*6)	% (CAT 5)	SUPPORT {P*%}		SPT (F+G+H)	FTR'S (1+J)
EBD OFFICE PCCM 100	(a)		() ()		(E)		(F)		(0)		(H)	Ξ.	<u>(</u>	(K)
Fig. MANIMULATION CLINIC 1.00	EBD	1 00	1.000	0.00	0.000	00.0	0.000	0.00	0.000	1.00	3.000	1	3	4
Fig. MINIMULATION CLINIC Control Contr	BAR ALLERGY AND IMMINIOLOGY		90											
BAD DEMINATOLICATIVE SERVICE 11.0 1.000 0.00 0	FBI IMMUNIZATION CLINIC	+		3 5	2000	00.0	3 6	0.30	1.800	0.10	0.200	- 6	7 0	es (
BAP DERMATOLOGY SERVICE 110 1 1000 0.00 0.00 0.01 0.00 0.00 0			0000	3	0.000	0.00	30.5	0.09	1.300	0.51	0.620	0	2	2
BAA WITERALL PEDIATRIC SERVICE 1.0	BAP	1.00	1.88	000	0.000	00.0	0.000	00.0	0000	8	1 000	-	1	2
BDA GENERAL PEDATRIC SERVICE											TO SERVICE OF			13.00
BOAB EFMP	BDA GENERAL PEDIATRIC SERVIC	1 00	3.000	0.00	0.000	0.11	0.440	0.40	1.600	0,49	1.960	3	4	7
BACK Color STATE Color												1000		
BADA WINTERNAL MEDICINE SERVICE		8	1.000	8	0000	0.11	0,110	0.40	0.400	0.49	0.490		1	2
BAA INTERNAL MEDICINE SERVICE		00 1	1.000	000	0000	0.11	0.110	0.40	0.400	0.49	0.490	1	1	2
DDA RESPIRATION PROPERTY PROPETTY PROPERTY PROPERTY PROPETTY		200mm												
DHA RESPIRATORY THERAPY SECTION Continue of the continue o		0.73	5.110	0.27	1.890	0.19	1.900	0.43	4.800	0.33	3.300	7	10	17
DDA EKSPIRATORY THERAPY SECTION A A CORD CORD<									1					
DDA EKG COMPARION	DHA RESPIRATORY THERAPY SEC					00.0	0000	1 00	000.9	0000	0000	0	9	. 9
DDA EKG DDA EKG DDA EKG DDA EKG														
BIA EMERICALICY ROOM 0.00<	DDA	2 (4) (2)				0.02	0.060	0.94	2.820	0.04	0.120	0	3	62
BIAR EMAMILY PRACTICE SERVICE 0.00 0.000 1.00 0.000 1.00 0.000 0.00 0.000 0.00 0.000 0.00 0.000 0.00 0.000 0.00 0.000 0.00 0.000 0.00 0.000 0.00 0.000 0.00														
PHASE II PA PROGRAM 0.000 0.000 1.000 0.000	BGA	00.0	0.000	9.0	14.000	0.00	0.000	08.0	24.000	0.20	6.000	14	30	4
BIA EMERGENCY ROOM 0.91 10.920 0.09 1.080 0.000 0.60 20.400 0.40 13.600 12 34 1.080 0.09 0.000 0.00 0.000 0.40 0.40 13.600 12 34 1.080 0.000 0.000 0.000 0.00 0.000 0.00 0.000 0.00 0.000 0.00 0.000 0.00 0.000 0.00	PHASE II PA PROGRAM	0.00	0.000	1.00	1.000	0.00	0.000	08.0	0.00	0.20	0.000	1	0	-
BIA EMERGENCY ROOM 0.91 10.920 0.09 1.080 0.00 0.00 0.00 0.040 13.600 12 34														
FEA AMBULANCE SERVICE 091 0.000 <td>BIA</td> <td>0.91</td> <td>10.920</td> <td>0.09</td> <td>1.080</td> <td>00.00</td> <td>0.000</td> <td>09.0</td> <td>20.400</td> <td>0.40</td> <td>13.600</td> <td>12</td> <td>34</td> <td>46</td>	BIA	0.91	10.920	0.09	1.080	00.00	0.000	09.0	20.400	0.40	13.600	12	34	46
FEA AMBULANCE SERVICE 0 91 0.000 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>														
FEA AMBULANCE SERVICE 0 91 0.000 0.00 0.000 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>														
BHAM CONSOLIDATED TMC 0.00 0.000 1.000 0.000 </td <td>FEA AMBULANCE SERVICE</td> <td>0.91</td> <td>0.000</td> <td>0.09</td> <td>0.000</td> <td>00:00</td> <td>0.000</td> <td>0.60</td> <td>12.600</td> <td>0.40</td> <td>8.400</td> <td>0</td> <td>21</td> <td>21</td>	FEA AMBULANCE SERVICE	0.91	0.000	0.09	0.000	00:00	0.000	0.60	12.600	0.40	8.400	0	21	21
SHAMI CONSOLIDATED TIME 0.000 0.000 1.000 1.000 0.000 0.000 0.000 0.000 0.000 1.00 0.000 1.00 0.00														
BHB MEDICAL EXAM 1 00 1,276 0,00 0,000 0,000 0,000 0,000 0,000 1,000 1,000 1,000 0,000	280.0	0.00	0.000	9	 8	000	0.000	0.00	0000	8	0000	-	0	+
BHB MEDICAL EXAM 1 00 1,276 0.00 0.000														
FBIB IMMUNIZATIONS TM 0.00 0.000 1.00 0.000 1.00 0.000 <td>BHB MEDICAL EXAM</td> <td>1 00</td> <td>1.276</td> <td>00.0</td> <td>0.000</td> <td>00.0</td> <td>000'0</td> <td>00.0</td> <td>0000</td> <td>1.00</td> <td>90.</td> <td>-</td> <td>-</td> <td>7</td>	BHB MEDICAL EXAM	1 00	1.276	00.0	0.000	00.0	000'0	00.0	0000	1.00	90.	-	-	7
This immunity in the control of th	5	300		3		1 1								
BHAB HOSPITAL ACUTE MINOR ILLINESS(A 0.00 0.000 1.00 2.000 0.00 0.00 0.66 3.300 0.34 1.700 2 5 TOTALS 26.306 20.970 2.620 87.090 45.290 46 135	멾	0.00	0000	138	0000		0.000	69.0	7.590	0.31	3.410	0	-	1
BHAB HOSPITAL ACUTE MINOR ILLINESS(A 0.00 0.000 1.00 2.000 0.00 0.00 0.00 0.														
25.306 20.970 2.620 46 135	BHAB HOSPITAL ACUTE MINOR ILLI	4	0,000	1.80	2.000	00.0	0.000	0.66	3,300	0.34	1.700	2	17.00	7
2.620 2 87.090 2 45.290 46 135														
	TOTALS		25.306		20.970		2.620		87.090		45.290	46	135	181

NOTES:
PERCENTAGES OF CATEGORIES MAY BE ADJUSTED.
CAT 1 & 2 MUST = 100% OF PROV REQS YIELD (COL J)
CAT 3, 4, & 5 MUST = 100% OF SPT REQS YIELD (COL N) 4 4 8

	TOTAL EARNED FTR'S (D+E+F) (G)	3	0	12	18	43	18	1	2	97
SORY	CLN/ADM SUPPORT [M*%] (N*%)	0.090	0.000	0.360	0.540	1,290	0.540	0.030	0.800	3.650
Y CATEG	% (CAT 5)	0.03	0.03	0.03	0.03	0.03	0.03	0.03	0.40	
RECOMMENDED FTR BREAKOUT BY CATEGORY	DIR CARE P/PROF (IN*%) (E)	0.960	0.000	3.840	5.760	24.510	5.760	0.470	0.600	41.900
TR BRE	% (CAT 4)	0.32	0.32	0.32	0.32	0.57	0.32	0.47	0.30	
MENDED	NURSE (N**%) (D)	1.950	0.000	7.800	11.700	17.200	11.700	0,500	0.600	51.450
RECOM	% (CAT 3)	0.65	0.65	0.65	0.65	0.40	0.65	0.50	0.30	
NURSING OPERATIONS DIVISION	PR FUNCTION (C)	D C, NURSING OPERATIONS DIVISION	D CLINICAL NURSING SERVICE	A COMBINED ICU WARD	X MTRNL & CHILD WARD	X MEDICAL-SURGICAL WD	X PSYCHIATRY WARD	C RECOVERY ROOM	E SURGICAL PRE ADMIT SECTION	TOTALS
6 NURSIN	MEPR (B)	EBD	EBD	ALO	ACX	AAX	AFX	DFC	DGE	
PART:	PARA (A)	451/LN01-03	460/LN01-02	460A/LN01-09	460C/LN01-12	460D/LN01-12	400UF/LNU1-11	465D/LN01-08	465C/LN01-2	

NOTES: PERCENTAGES OF CATEGORIES MAY BE ADJUSTED.

	TOTAL EARNED FTR'S (I+J)	(K)	0	0	15	2	6	8	7		ಸ
	TOTAL EARNED SPT (F+G+H)	(C)	0	0 0	8	7-	9	1	1		18
	F 8 4 5	(I)	0	0 +	7	1	3	2	1	4	20
	CLINIC/ ADMIN SUPPORT (P*%)	1.000	0.000	0.000	1.520	0.190	1.140	0.300	0.200	1.280	5.630
	% (CAT 5)	1.00	0.04	0.33	0.19	0.19	0.19	0.10	0.10	0.32	
	CARE P/PROF	0.000	00000	0000	6.080	0.810	4.560	0.750	0.500	2.520	15.220
EGORY	% (CAT4)	0.00	0.96	0.67	0.76	0.81	0.76	67.0	0.75	0.63	
RECOMMENDED FTR BREAKOUT BY CATEGORY	NURSE (F.%)	0.000	0.000	0.000	0.400	0.000	0.300	0000	0000	0.200	0.900
REAKOUT	E % (CAT3)	00.0	0.00	0.00	0.05	0.00	0.05			0.05	
D FTR BF	DIR CARE PROV (L.%)	0.000		0.250	7.000	1.000	3.000			0.000	14.500
MMENDE	% (CAT 2)	0.00		0.25	1.00	1.00	1.00 0.65	0.65		0.72	
RECO		1.000		0.750	0.000	0.000	0.000	0.000		0.000	1.700
	// (CAT 1)	1 00		0.75	0.00	0.00	0.00	0.00		0.28	
PART: BEHAVIOR MEDICINE DIVISION FI LEDNARD WOOD MEDIAC	PARA MEPR FUNCTION (A) (B) (C)	O3 EBD	352/C01 DDB EEG	353/C01 BAK NEUROLOGY SERVICE	354/LN01-08 BFB PSYCHOLOGY CLINIC 355/LN01-07 RFF SILPSTANCE ADDICE	BFB	357/LN01-7 BFE SOCIAL WORK SERVICES	BFEB FAMILY ADVOCACY PROGRAM		358/LN01-04 BFF SUBSTANCE ABUSE CLINIC TOTALS	NOTES.

- PERCENTAGES OF CATEGORIES MAY BE ADJUSTED.

- CAT 1 & 2 MUST = 100% OF PROV REQS YIELD (COL J) CAT 3, 4, & 5 MUST = 100% OF SPT REQS YIELD (COL N) PROVIDER REQS MAY BE CHANGED TO SUPPORT REQS (1 FOR 1), BUT NOT VICE VERSA.

2/9/99

	Γ. <i>(</i>	<u> </u>										1		<u> </u>
	TOTAL	EAKNED FTR'S (D++H)	=		CO							က		38
					1000									L
	CLINIC/	SUPPORT	Œ		0.230		100					0.450		40.250
	ರ ₹	S		ч	2							ò		8
		% (CAT 5)		·	2							5		
		, Q		71. 71.								0.15		
	۲ <u>۱</u>	y 5 3 €		S	3							0		200
	DIRECT	P/PROF	ତ୍ର 🌡	22.050	1	ł						1.890		22.200
		€										4:		
λ		% (CAT 4)		0.63		1						0.63		
RECOMMENDED FTR BREAKOUT BY CATEGORY)				Į.	ŀ						20.19		
CAT	; ;	NURSE (M*%)	(F)	700								0.060		.330
β		2 -		C		ŧ						0		300
1		% (CAT 3)		0.07		ļ.						0.02		
AKC		õ		C		ŀ	1					ō		
BRE	RE SCT	ે જે જે ત	-	8		ŀ	1					2		.020
TR	DIRECT	PROV	9	0000		ľ						0,000		0
ED		2												
QNE		% (CAT 2)		0.00			1	4				0.00		
M				0								0		O
SC 0		PROV	ĵ .	7 000		ľ	ŧ	1				0.600		7.000
∝		7 V II		2		Ë	1						4	
		% (CAT 1)		0.20		K			4			0.20		
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		FUNCTION (C)		2			ŀ	1	1			7		7
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	ISIO MEDI:			STI					1			2 2		
	<u>a</u> a a			GNC					ł		<u> </u>	ירני		
	JGY © WC			DIAGNOSTIC RADIOLOGY				ľ				NOCLEAR MEDICINE SERVICE		
	OLC	œ _						#	1	1				
6	RADIOLOGY DIVISION FT LEONARD WOOD MEDDAC	MEPR (B)		DCA				T			Š	3	1	
<u>ل</u>	<u> </u>									1	c	2		
PART:		PARA (A)								ľ	Ž			
ď		م م									605/1 NO1 0			
			27(41)		:25:il	17.	1.1. Tie	1844	2179	<u> </u>	ي لائڌ) EE		

NOTES:

- 7 7 8
- PERCENTAGES OF CATEGORIES MAY BE ADJUSTED.
 CAT 1 5 MUST = 100% REQS YIELD (COL M)
 PROVIDER REQS MAY BE CHANGED TO SUPPORT REQS (1 FOR 1), BUT NOT VICE VERSA.

		TOTAL	EARNED	FTR'S	ε	37					æ			2	7	54
	CLINIC/	ADMIN	SUPPORT	(MT%)	£	1.850					1.600	7. July 19. 1 10.		0.750	0.600	4.800
				(CAT 6)		0.05					0.20			0.15	0.15	
	DIRECT	CARE	P/PROF	(ML%)	<u>©</u>	31.450					5.200			4.250	3.400	44.300
GORY				(CAT 4)		0.85					0.65	 	V: 146	0.85	0.85	
BY CATE			NURSE	- fw_w	Œ	0.000					0.000			0.000	0.000	0000
EAKOUT			٠.	(CAT 3)		00.00					0.00			ा 0.00	00'0	
RECOMMENDED FTR BREAKOUT BY CATEGORY	DIRECT	CARE	PROV	23	<u>e</u>	0.000					0.000				0.000	0000
MMENDE			%	(CAT 2)		00.00					00 0 O	(A)		00.00 °C	0 0.00	3 O
RECO			PROV		<u>@</u>	0 3.700					5 1.200			00000	0.00 0.000	4.900
			* ;	(CA1 1)		0, 10					0.15			00.00	0.0	
	PATHOLOGY DIVISION	FT LEONARD WOOD MEDDAC		NOI O	(2)	CLINICAL PATHOLOGY				的名词复数 医多数 一等 的复数形式 医皮肤炎 医水	ANATOMICAL PATHOLOGY			BLOOD BANK SECTION	BLOOD DONOR SECTION(DNA)	TOTALS
10	PATHOL	FT LEONA		MEPR	(8)	DBA					DBB			DBC	FAF	
PART:			ć	ARA	æ)									624H/LN01-03	624J/LN01-03	

- NOTES:
 PERCENTAGES OF CATEGORIES MAY BE ADJUSTED.
 CAT 1 5 MUST = 100% REQS YIELD (COL M)
 PROVIDER REQS MAY BE CHANGED TO SUPPORT REQS (1 FOR 1), BUT NOT VICE VERSA.

PART:	7-		REC	OMMENDED	RECOMMENDED FTR BREAKOUT BY CATEGORY	OUT BY C	ATEGORY				
	PHARMACY DIVISION	NOISI			DIRECT			DIRECT	СŢ	CLINIC/	
	FT LEONARD WOOD MEDDAC	D MEDDAC			CARE			CARE	ij.	ADMIN	TOTAL
			% PR	% ^C	PROV	NON %	NURSE %		OF %	SUPPORT	EARNED
PARA	MEPR	FUNCTION	(CAT 1) (IM*	(M*%) (CAT 2)	(Mr.%)	(CAT3) (N	(M*%) (CAT 4)	T 4) {M"%}	%) (CAT 5)	{W\}	FTR'S
(A)	(B)	(C)	<u>a)</u>		(E)		Œ	9		Ξ	€
			and displaying and								
	DAA PHARMACY	AACY) 0 00 0	0.000 0.40	11.600	0.00	0.000	0.55 15.950	50 0.05	1.450	29
215/LN14/18		PHARMACY CMTC	0 00 0	0.000 0.40	0.800	0 00 0	0.000	0.55 1.1	1.100 0.05	0.100	7
		THE CONTRACTOR OF THE PARTY OF							The second second		
		2. 18. 18. 18. 18. 18. 18. 18. 18. 18. 18									
646/LN03	LOGIS	LOGISTICS (PRIME VENDOR)	0.00 0. 0	0.00 0 0.00	0.000	0.00	0.000	0 00 0 0000	1.00	1,000	
		TOTALS	0.0	0.000	12.400	0	0.000	17.050	50	2.550	32

- NOTES:
 PERCENTAGES OF CATEGORIES MAY BE ADJUSTED.
 CAT 1 5 MUST = 100% REQS YIELD (COL M)

APPENDIX C

PART: 1		ı		WORKLOAD REPORTING PERIOD:	D REPOF	TING PER	ioo:	
	REQUIREMENTS SUMMARY FT LEONARD WOOD MEDDAC			FY97(JUL-SEP)-FY98(OCT-JUN)	SEP)-FY9	8(oct-JUN		
		7		READINESS	ASAM	OUTSIDE	TOTAL	
MODEL		0298	0298	REQ'S	REQ'S	MODEL	MODEL	REQ'S
PART/PAGE	FUNCTION	REQ	AUTH	ADDITIVE	YIELD	ADDITIVE	REQ'S	DELTA
(A)	(B)	(2)	<u>@</u>	Œ	Ē	<u>©</u>	£	€
7	COMMAND SECTION & SPECIAL STAFF	36	28	0.230	27	0	27	ဝှ
ო	SURGERY DIVISION	88	8	0.559	79	0	83	φ
4	ANESTHESIOLOGY & OPERATIVE SVCS	31	30	0.046	34	0	34	ന
2	PRIMARY CARE & COMMUNITY MEDICINE	203	186	1.544	214	9	219	16
9	NURSING OPERATIONS DIVISION	104	86	0.000	97	12	109	2
7	PLANS, EDUCATION, READINESS, TRNG, SECURITY	7	တ	0.000	5	0	9	7
8	BEHAVIOR MEDICINE DIVISION	37	34	0.000	42	4	46	တ
6	RADIOLOGY DIVISION	37	35	0.000	38	0	38	~
10	PATHOLOGY DIVISION	44	43	0.00	54	0	54	9
7	PHARMACY DIVISION	37	35	0.046	32	S	37	0
12	LOGISTICS DIVISION	123	9/	0.023	116		117	φ
13	PATIENT ADMINISTRATION DIVISION	61	54	0.000	61	0	61	0
14	HUMAN RESOURCE DIVISION	17	16	0.023	16	0	16	7
15	NUTRITION CARE DIVISION	4	38	0.023	51	0	51	9
16	RESOURCE MANAGEMENT DIVISION	4	14	0000	14	0	14	0
17	AUTOMATION MANAGEMENT DIVISION	13	13	000.0	4	ო	17	4
18	MANAGED CARE DIVISION	19	œ	0.000	19	0	19	0
9	PREVENTIVE MEDICINE DIVISION	39	32	0.000	32	0	32	-7
		4	****	ě				
	IOIALS	926	830	2.494	950	30	984	28
	SHADOW FORCE (NON-ADD) TOTALS	45	0					
	UIC MCW1MLAA TOTALS	911	830					

	0298 TDA	ASAM
OVERALL REDUCTION - PERCENTAGE		-2.9%
NON-MEDICAL - ACTUAL	374	288
NON-MEDICAL - PERCENTAGE	39.1%	29.3%
CONTRACT TACIDLES		

(NON-MEDICAL = PARTS 2,7,12-19)